

Bank Card Payment at petersburgcard.com

Payment Systems

St. Petersburg Card website is connected to the Internet acquiring. We accept the following cards: VISA, MasterCard, payment systems "Mir", CUP, JCB.



VISA

MIR



The payment via the Internet is carried out in accordance with the Terms of international payment systems Visa, MasterCard, CUP, JCB And payment system "Mir" on the principles of confidentiality and security of payment. In order to comply these principles the most modern methods of verification, encryption and data transmission over closed communication channels are used.

Method of payment

Card data is entered on a secure payment page of JSC "ALFA-BANK" (paymentgate.ru).



On the page for entering card data, you will need to enter your card data: card number, cardholder name, card expiration date, three-digit security code (CVV2 for VISA or CVC2 for MasterCard). All the necessary data are printed on the card. The three-digit security code is the three digits on the back of the card.

After that you will be redirected to your Bank page to enter the 3D-Secure code that you receive in an SMS. In a case you did not get the 3D-Secure code, please, contact the Bank that issued your card.

Security of payments is ensured by the acquirer Bank that operates on the basis of modern protocols and technologies developed by the payment systems MIR (MIR Accept), Visa International and MasterCard Worldwide (3D-Secure: Verified by VISA, MasterCard SecureCode), etc.



Cases of Payment Refusal:

- the card is not intended for making payments through the Internet, you may verify it by contacting your Bank;
- insufficient funds on your account balance. You may verify your funds availability by contacting the Bank that issued your card;
- card data that you have entered are incorrect;
- your card has expired. The validity period of the card is usually indicated on the front side of the card (this is the month and year the card is valid until). You may verify the validity of the card by contacting the Bank that issued your card;

For card payment and other questions about the work of the site, you can contact the following number: **+7 (812) 604 00 42**. Questions about the performed payment can be addressed to customer support service by phone +7 (495) 78-888-78 (for Moscow and Moscow region), 8 (800) 2-000-000 (for the Russian Federation regions).

The personal information you provide (name, address, telephone, e-mail, bank card number) is confidential and is not subject to disclosure. Your credit card information is transmitted only in encrypted form and is not stored on our Web-server.

Terms of delivery and returns

The refunding process is described in the Terms of use on the website of the program operator «St. Petersburg Guest Card»